

## N THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Number : 09/688,694 Confirmation No.: 2049

Applicant : Christopher R. Lefebvre et al.

Filed : October 17, 2000

Title : Method and System for Retaining Customer Loyalty

TC/Art Unit : 3622

Examiner: : Khanh H. Le

Docket No. : 47004.000062

Customer No. : **21967** 

MAIL STOP AF

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

## **RESPONSIVE AMENDMENT UNDER 37 C.F.R. § 1.111**

Sir:

Responsive to the Office Action mailed July 14, 2005 and a Notice of Panel Decision from Pre-Appeal Brief Review mailed December 13, 2005, please amend the above-captioned application as set forth below.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.